CUSTOMERXCON 2023

5 Must-Ask Questions that will unlock results – and ensure you deliver what your CEO, sales and buyers want

Steve Rankel VP Buyer Enablement & Customer Marketing Winalytics @steverankel

Uncovery creates mastery of what matters. Only if you ask well, will you know well



Al is not the answer: Customers are.



140

TOD



Create a Buyer's Guide

11%

Source: Gartner Tech Buying Research



Create a Buyer's Guide

\$354M

Source: Gartner Tech Buying Research



Do buyers know how to buy your product before they speak with you?





Create a Buyer's Guide



A Grower's Guide to Choosing the Right Farm Data Management System

Contributors Justin Damman runs a century farm with his brother, with 6,000 cropland acress and a 500-head dairy herd. He uses technology to



Tim Keegan farms in Eastern lowa with his father-in-law and brotherin-law. They grow corn and soybeans, and have a commercial cow/calf operation. Tim has used precision technology for over 10 years.

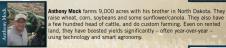


POIN

FarmDataGuide.com

Mark Kluvers farms over 2,000 acres min-till with his dad on a century farm in North Dakota. They raise wheat, soybeans and a little bit of corn, and run CaseIH and Agco equipment.

Taner Lavion is an agronomist, farmer, and local ag lender. On nights and weekends, he farms 1.600 acres with his father in lowa, planted primarily to corn and soybeans. They run Deere equipment with a smattering of CaselH implements, along with a variety of technologies that help them maximize yields.



Anthony Thilmong got his Master's in Agronomy from NDSU and runs a century farm with his father. With over 1,900 owned and rented acres, they raise beans, corn and sunflowers. Anthony's father, Lloyd, was an innovator in low-till and new technology, and continues to be surprised at the increased yields he sees from the combine seat. Anthony credits good soil management and technology for the results.

Works With All Brands, Ages, and Types of Equipment

You don't want to be forced to change equipment, buy brand new combines, or spend lots of money going all one color. Make sure your solution works with any age, any type, and any color equipment, even if it's 30 years old.



Makes Solid, Independent Recommendations Without Trying to Sell You Something Else

If someone gives you advice, and they make money selling you something else that comes from that advice, be wise. Work with an independent source that gives you good agronomic advice, soil advice, scouting advice, and other recommendations.



From Dirt to Data: A Grower's Guide to Choosing the Right Farm Data Management System

Al Titan Machiney, our expectise is meeting customers' equipment needs, but growers are increasingly asking for data management solutions to support better decisions and results across their forms. St, worked with a thrick party research firm that a Agrowers laye to their addoce an clossing the bett fram data management system, and built this simple selection checksist from their input. As you can see, Farmers Edge ticks all the boos, which is simple selection checksist from their input. As you can see, Farmers bett, built of the provide the system of the same set of the selection checksist from their input. See the set of the same set the set of the same set of the set

	Selection Criteria	Farmers Edge	Vendor 2	Vendor 3	
C	Works With All Brands, Ages, and Types of Equipment	\checkmark			12
	Makes Solid, Independent Recommendations Without Trying to Sell You Something Else	\checkmark			1
	Doesn't Over-Promise Cost Savings	\checkmark			X
1	Offers Soil Sampling, Satellite Imagery, Scouting Prescriptions, and What You Need in One Place	\checkmark			2
à	Gives You Dedicated 1:1 Service That's Only a Call or Text Away	\checkmark			
1	Responds in Minutes, Not Days or Weeks	\checkmark			
	Lets You Own Your Data	\checkmark			
	Doesn't Force You to Buy More Technology to Make the System Work	\checkmark			1
1	Adapts to Your Farm's Specific Needs, Not Some Generic Solution	\checkmark			
	Gets More Yield From Your Current Acreage	\checkmark			To
	Doesn't Force You to Change How You Farm	\checkmark			
7	ITAN For more infor	mation.			/
MACHINERY visit FarmDataGuide.com or call (701)212-1237					

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TITAN MACHINERY Power & Precision to Grow





https://slapfive.slapfive.com/b/ckfgv3kfh000q3b9grygw4m89/Value_Storyte lling_What_we_do?sid=ckfh7tw6n00tj3b9huf91jofu

140

120

100

Do you make customers feel so comfortable that they share impact stories that might get them in trouble?



RAPIDRATINGS

Solution Showcașe & Partner Pavilion

TS19

ProcessUnity Galvanize ecovadis

()) riskmethods

Does the output of your interviews answer buyer objections & concerns?





This is the slide headline







Does sales sing your praises?





"The Buyer's Guide is the closest thing I've seen to a silver bullet from marketing. I can point to a half dozen deals it helped me win in the last month." -Mike Stella, VP Sales, ServiceCeo





"Steve has helped Market Vantage think differently with sound strategies, establish our secret sauce, and ultimately close more new business than we could have ever imagined."

-Devin Littlefield, Market Vantage





Your customer has a language all their own that unlocks buying activity...a secret handshake... Do you know what it is?





Who is the "VP of SLOW" or "VP of NO" at your buyers?

What content do you create to neutralize them?





How much money is your company leaving on the table with their current pricing?

Here's how to break the price/value equation and wow your exec team. (Not to mention boost your bonus.)





Q&A

https://www.linkedin.com/in/steverankel/



